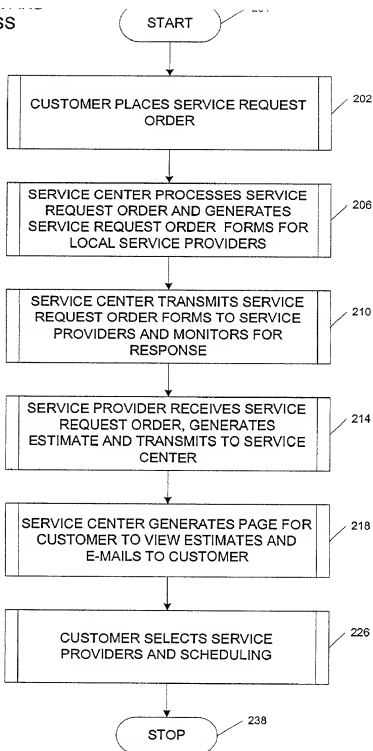


FIG. 1  
SYSTEM DIAGRAM

## SCHEDULING PROCESS

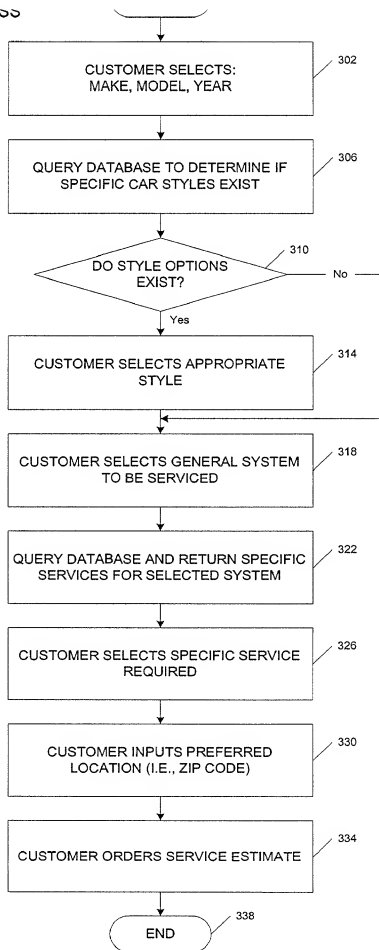


200

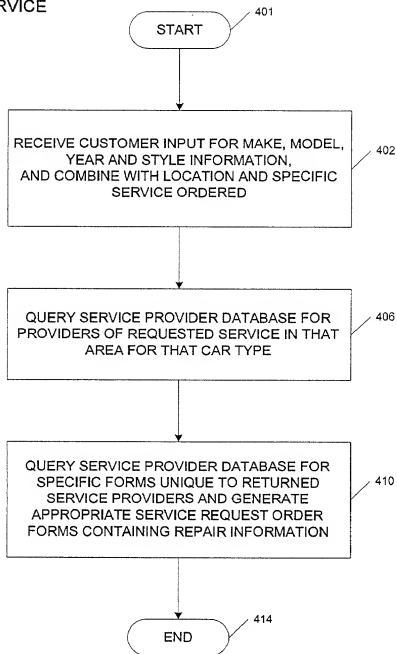
FIG. 1  
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FIG. 98  
FIG. 99  
FIG. 100

# REQUEST ORDER: PROCESS

202

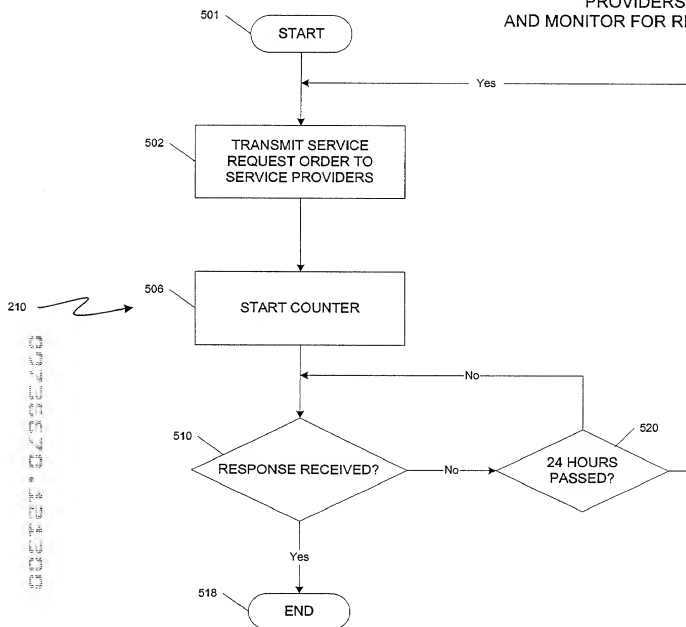


ORDER AND GENERATE  
SERVICE REQUEST ORDER  
FORMS FOR LOCAL SERVICE  
PROVIDERS

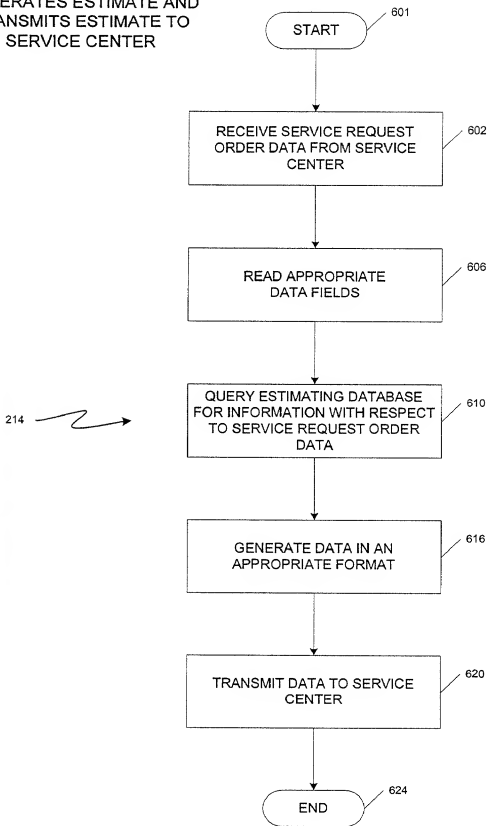


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ORDER FORMS TO SERVICE  
PROVIDERS  
AND MONITOR FOR RESPONSE

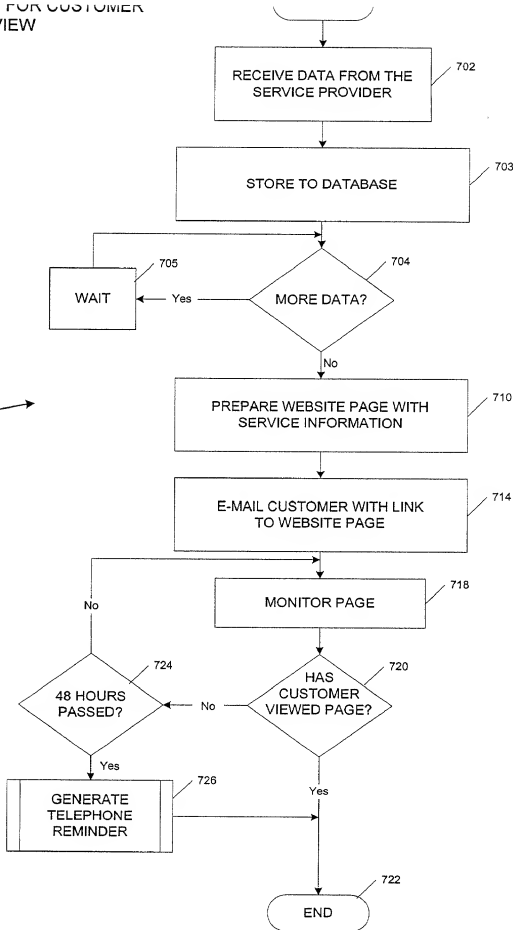


SERVICE REQUEST ORDER,  
GENERATES ESTIMATE AND  
TRANSMITS ESTIMATE TO  
SERVICE CENTER



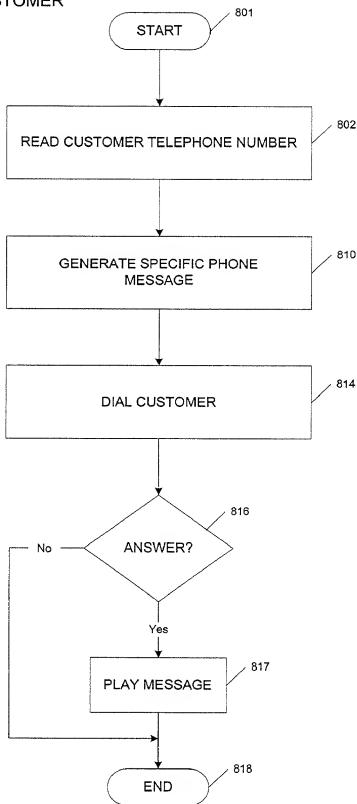
# GENERATE PAGE FOR CUSTOMER TO VIEW

218 →



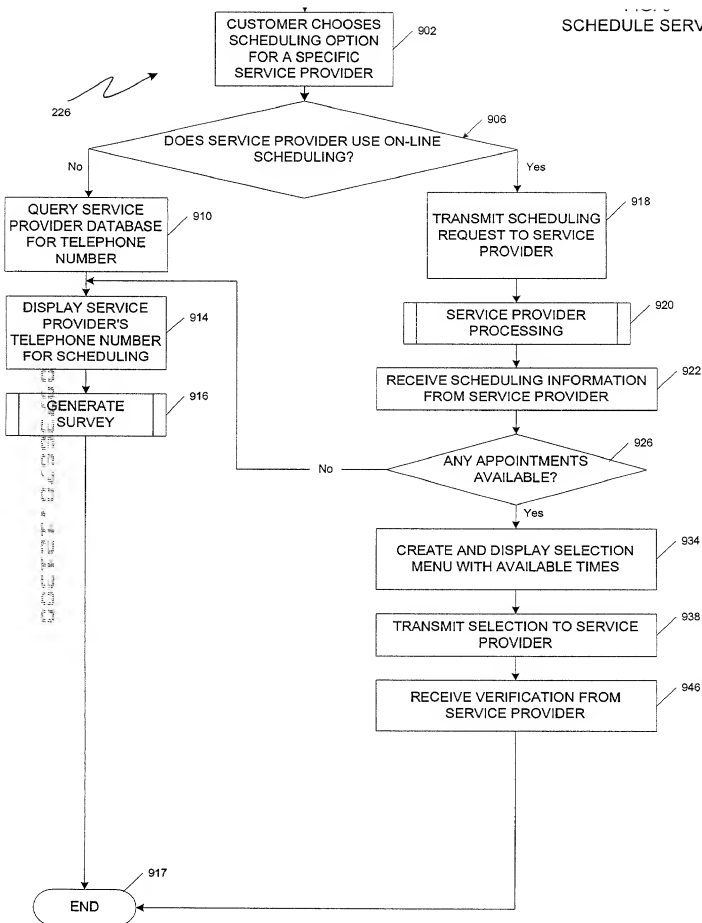
# REMINDER FOR CUSTOMER

726

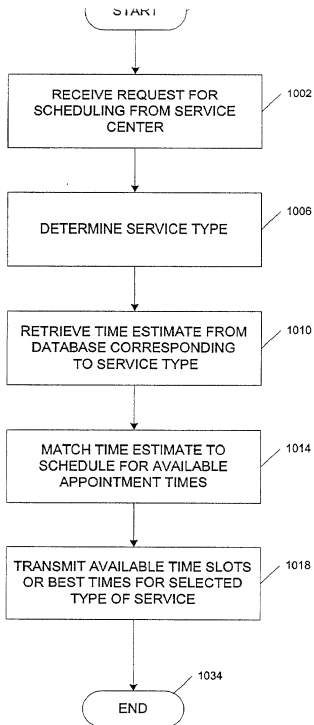




# FIG. 1 SCHEDULE SERVICE



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# CUSTOMER SATISFACTION SURVEY

